



The Home of Wisconsin's Family to Family Health Information and Education Network

## **Interview Questions to Assess How A Clinic Operates**

- Is the doctor accepting new patients?
- How long does it usually take to get an appointment?
- How is billing handled? Will you have to pay at the time of your visit or will you be billed later?
- How much time is allotted for routine visits?
- Can you schedule longer visits for my child with special needs?
- How long is the wait time on average to get into the examination room?
- If there is a play room, how often are the toys sanitized?

Adapted from "Working with Doctors: A Parent's Guide to Navigating the Health System" by Carolyn Allshouse, The Pacer Center, Minneapolis, MN, 2001